



Important update: You will start seeing the LucyRx name

CerpassRx communications and materials have moved to the LucyRx name. Your prescription coverage is not changing.

What is happening?

After July 1, You may see the LucyRx name where you previously saw CerpassRx.

You'll see the LucyRx name in prescription benefit letters, emails, and other communications and materials.

Why am I seeing the LucyRx name?

LucyRx acquired CerpassRx in October. Since then, our teams have been working together to support your prescription coverage and care.

Starting July 1, CerpassRx communications and materials will move to the LucyRx name.

Your prescription coverage, medications, pharmacy access, and support are not changing.

Will my coverage change?

No. Your prescription coverage is not changing.

Will my medications change?

No. Your medications are not changing because of this name change.

Can I still use my pharmacy?

Yes. You can keep using the same pharmacy, as long as it is in your plan's network.

Will I need to change pharmacies?

No. You do not need to change pharmacies because of the move to the LucyRx name. You can keep using any pharmacy in your plan's network.





Will my support change?

No. You can still get help when you need it.

Do I need to create a new portal account?

No. Please continue using your existing CerpasRx member portal. You do not need to register for the LucyRx member portal at this time.

Do I need to download the LucyRx app?

No. Please continue using your existing CerpasRx member tools and resources. You do not need to download or use the LucyRx app at this time.

What if I need help?

We're here for you.

Call: 877-860-8846

Hours: 24/7

